

FLEET SAFETY SERVICES

Transportation Services

The large fleet and transportation services industry is rapidly changing. Companies are seeking creative and flexible ways to enhance employee wellbeing while maintaining and adhering to regulatory standards. Westchester offers an entire suite of services designed to help you protect your people while reducing the frequency and severity of losses.

Westchester understands the importance of commercial fleets maintaining a satisfactory safety fitness rating with the Department of Transportation (DOT) as well as adhering to the Comprehensive Safety Analysis 2010 (CSA 2010) Safety Management System (SMS) standards. Experienced and knowledgeable fleet specialists can assist your fleet manager in insuring compliance to both of these regulatory programs.

Westchester Fleet Specialists can assist professional fleet managers with a full range of flexible services designed to help improve your fleet safety program and, as a result, reduce losses in fleet related exposures.

Driver Selection

- Driver selection guidelines/procedures
- Age and experience requirements
- Motor Vehicle Record (MVR) evaluation
- Background check technology
- Comparison of practices with other companies
- Commercial Drivers License (CDL) training resources
- Pre-employment physical testing
- Job fitness requirement
- Interviewing techniques

Driver Retention

- Best practices for driver retention
- Driver pay
- Driver incentives
- Retaining the long-haul driver
- Driver supervision
- Driver positive attitude reinforcement

Driver Training

- Pre- employment training requirements
- CDL training
- Hours of service
- Vehicle inspection
- Cargo handling
- Dock safety
- HazMat transportation
- Cargo securement
- Safety meeting topics
- Accident investigation

Driver Supervision

- Drug/alcohol abuse awareness
- Effective driver communication
- Dispatch techniques
- Identifying driver problems
- Counseling the driver
- Effective supervision techniques
- Identifying management styles (DISC assessment)

CSA 2010 Compliance/Fleet Safety Programs

- Conduct compliance review to determine safety fitness status
- Techniques to reduce CSA Behavioral Analysis and Safety Improvement Categories (BASIC) percentages
- Expert analysis of your fleet safety program
- Assist in development of fleet safety program
- Develop best practices for truck fleet type
- Develop a fleet safety program based on performance standards that can be measured

Fleet Technology

- Assist in management of information available from GPS technology
- Identify technology that is most effective for a specific type fleet
- Provide information on results of technology use by fleets insured by Westchester

Compliance with Federal Motor Carrier Safety Regulations (FMCSR)

- Provide expert interpretation on the FMCSR
- Conduct mock compliance review audits to determine safety fitness

Injury Accident Reduction

- Conduct job safety analysis
- Develop job observation programs
- Develop job fitness programs
- Conduct ergonomic analysis of selected jobs

Accident Analysis

- Develop accident report forms
- Develop tools to identify "root" causes of accidents (injury and vehicle)

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